



IMPORTANT SAFETY RECALL

MW Recall No. 23-01

Release Date: March 10, 2023

Release Number: 001

SAFETY RECALL: MW Co. WELD Off Road Wheels

Dear MW Co. WELD OFF Road Wheel Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. MW Company LLC (“MW Co.”) has decided that a defect which relates to motor vehicle safety, exists in certain WELD Off Road Wheels. Your wheels are included in this Recall action.

Name of Product: WELD Off Road Wheels. Please see the attachment for a list of specific product numbers included in this Recall action.

What is the concern?

As part of MW. Co’s commitment to safety, from time to time we conduct tests on our products. One such test indicated that these wheels may be susceptible to cracking. A wheel crack will result in a flat tire. If a wheel crack remains undetected, it could eventually lead to separation of the wheel from the rim which could potentially cause a loss of vehicle control, increasing the risk of a crash. The separated components may also damage the adjacent wheel end, suspension or body panel components and result in hazardous road debris.

What will MW Co. and your authorized retailer do? Replacement or Refund.

We urge consumers to remove the wheels immediately. Remove the units from your vehicle as soon as possible and immediately return it to your place of purchase. You are eligible for a Replacement or a Refund. Do not continue to use the product. This remedy will be completed free of charge and take approximately 20 minutes.

Remedy will be available as of this Release Date with modified wheels with same design and fitment.

Advisory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Moved or no longer own these wheels?

If you are no longer the owner of these products, MW Co. would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.



Reimbursement or Replacement

Pre-notification remedies. MW shall provide reimbursement of costs for pre-notification remedies, subject to the following conditions. The reimbursement plan (the "Plan") shall exclude reimbursement for costs incurred within the period during which the manufacturer's original warranty would have provided for a free repair of the problem addressed by the recall, without any payment by the consumer unless an authorized representative of MW or a franchised dealer denied warranty coverage or the repair made under warranty did not remedy the problem addressed by the recall. The Plan also excludes reimbursement if the pre-notification remedy did not address the defect that led to the recall or a manifestation of the defect. The Plan also excludes reimbursement if the pre-notification remedy was not reasonably necessary to correct the defect or that led to the recall or a manifestation of the defect. MW shall reimburse the amount paid by the consumer for the replacement item. If the consumer purchased a brand or model different from the wheels that are the subject of this recall, the amount of reimbursement is limited to the retail list price of the defective item that was replaced, plus taxes. If the wheel was repaired, then the reimbursement amount shall not be less than the lesser of the amount paid by the consumer for the remedy, or the cost of parts for the remedy plus associated labor and miscellaneous fees. Costs for parts is limited to MW's list retail price for authorized parts.

Consumers who wish to be reimbursed for pre-notification remedies must provide:

- Identification of the owner or purchaser of the recalled wheel at the time that the pre-notification remedy was obtained
- A receipt for the pre-notification remedy, which may be an original or copy. If reimbursement is sought for the replacement of the wheel, the receipt shall identify the item and state the total amount paid for the item that replaced the defective item.

Post-notification Remedies. MW Company shall provide reimbursement or a replacement. Consumers are eligible for a replacement or a refund beginning on the same date as the Release Date. Consumers are eligible for a replacement of modified wheels with the same design and fitment at no cost. This remedy shall be available until 10 calendar days after the date on which MW mails the last of its notifications to owners or 30 days after the conclusion of the MW's initial efforts to provide public notice of the existence of the defect, whichever is later.

Consumers who wish to be reimbursed under the Plan must provide:

- Name and mailing address of the claimant
- A description of the equipment, including the model and size
- Identification of the recall (either the NHTSA recall number or the manufacturer's recall number)

The reimbursement plan is available on MW Company's website (<https://weldwheels.com/themes/weld/assets/pdf/ProductRecallWeldSite.pdf>). Claimants may mail reimbursement claims to MW Company, 6600 Stadium Drive, Kansas City, MO 64129.

Reimbursement shall be in the form of a check or cash from the manufacturer or a designated dealer or facility. MW shall act upon a claim for reimbursement within 60 days of its receipt. If MW denies the claim, it will send a notice to the claimant within 60 days of receipt of the claim that includes a clear, concise statement of the reasons for the denial.

If a claim for reimbursement is incomplete when originally submitted, MW shall advise the claimant within 60 days of receipt of the claim of the documentation that is needed and offer an opportunity to resubmit the claim with complete documentation.

What should you do if you have further questions?

If you have any questions or concerns, please contact us as at 1-800-788-9353 from 8 a.m. to 5 p.m. ET Monday through Friday, or via e-mail sales@mw.company, or via mail at Weld Off Road, 6600 Stadium Drive, Kansas City, MO, 64129, for more information.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

MW Co. appreciates your confidence in our product and wishes to do everything we can retain that confidence.

Sincerely,

Ramon Magual
Chief Commercial Officer



List of Product Numbers Included in this Recall

This recall includes the following product numbers for wheels purchased between April 2022 and the Release Date.

	W10789089500
W10689084450	W10889084575
W10789084500	W10889089500
W10789084575	

This recall includes the following product numbers for wheels purchased between December 2021 and the Release Date.

W10500017475	W11500018475	W11520082475
W10500018600	W11500082475	W10609018500
W10602082475	W10289026450	W12079070500
W16889098500	W10289026500	W10702082475
W10500082475	W10509018500	W14109082500
W11500017475	W10409082500	W10709017500
W14100018475	W10400018600	W10800018475
W16979026450	W11979026450	W13300017475
W10409018500	W10409018575	W10809017500
W10509082500	W10709018500	W14100017475
W11500018600	W10809018500	W10402082475
W11979082500	W14109018500	W14100082475
W16979098500	W10509098575	W10700082475
W12079098450	W10289070500	W10502017475
W10289098450	W11520018475	W13300082475
W10289098575	W14109017500	W12079026500
W11979098450	W10400017475	W12079082500
W16979026500	W10709082500	W10800017475
W10289018575	W10509018575	W10602017475
W10400082475	W10502082475	W10702017475
W10409017500	W10500018475	W10402017475
W10509017500	W10289098500	W10402018475
W11979098500	W10600017475	
W16979070500	W16889026450	
W12079026450	W10609017500	
W12079098500	W11520017475	
W11979026500	W10600082475	
W16979098450	W10400018475	
W10809082500	W10800082475	
W10409098575	W10802017475	